

JOINTLY OWNED NATURAL GAS

200 Dunbar Rd
Byron, GA 31008
478 654-6059

Location: 200 Dunbar Rd

Hours of Operation: 8:00 a.m. to 4:30 p.m. Monday- Friday
(We are closed for all Federal Holidays)

Any after-hours calls will transfer to Houston County 911. These calls are for emergencies only (gas leaks). Non-emergency calls, after hours, are subject to service charges.

Payments may be made by:

*Payment Drop Box – located in the parking lot by the flag pole. Payments dropped off after 2:00 p.m. will not be posted until the next business day.

*Pay by automated phone system: 844-680-5656 (debit or credit - \$3.95 fee imposed or pay by check and the fee is 3%of the gas bill amount)

*Pay on City of Warner Robins Website – www.wrga.gov (debit or credit - \$3.95 fee imposed or pay by check and the fee is 3%of the gas bill amount)

**Payments made by phone or thru the website must be entered before 2:00 p.m. to be posted to your account the same business day.

*We also process your online bank payments and offer checking account draft service.

*Return payment fee: \$30.00

Notice to All Customers:

A 10% penalty will be assessed if payment is not received in our office before 4:30 p.m. on the due date. If bill is not paid within (5) days after the due date, service will be disconnected without further notice. A charge of \$35.00 will be added to the account. Service will not be reconnected until the past due balance and a \$35.00 reconnect fee are paid.

In accordance with Jointly Owned Natural Gas policies, any credit balance less than \$2.00 will not be refunded.

FAILURE TO RECEIVE BILL DOES NOT EXEMPT CUSTOMER FROM PENALTY.